

Fremont County Association of Governments
Regional Ambulance Service Evaluation Committee
Regular Meeting: Wednesday, April 29, 2026
Meeting Minutes

Attendees:

- Shoshoni, Chris Konija
- Hudson, Mick Pryor
- Riverton, Lisa Mallon
- Dubois, Amanda Ysen
- Northern Arapaho Tribe, Jared White Bull @12:20
- Eastern Shoshone Tribe, Clint Glick
- At-Large, Kim Lee

Quorum:

- Yes
- No

Call to Order:

1203

Agenda Item: Roll Call, Call to Order, Pledge of Allegiance	
Motion: N/A	Notes: Quorum was present. Meeting was called to order at 12:03 PM by Chairman Konija. The Pledge of Allegiance was conducted. Vice-Chair Pryor facilitated the meeting from the WRTA Facility with the consent of Chairman Konija, who remained present virtually.
Second: N/A	
Discussion: (None)	
Action: N/A	

Agenda Item: Approval of April 22nd, 2026 Meeting Agenda	
Motion: LM	Notes: Motion to approve the April 29, 2026 meeting agenda as presented.
Second: KL	
Discussion: (None)	
Action: PASSED	

Agenda Item: Consent Agenda	
Motion: LM	Notes: Approval of April 22, 2026 Committee Meeting Minutes.
Second: KL	
Discussion: (None)	
Action: PASSED	

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Agenda Item: Public Comment	
Motion: N/A	Notes: Public comment was received regarding the agenda and minutes availability. The committee also received dispatch cost information from County Treasurer Jim Anderson and noted the nomination of an Eastern Shoshone representative.
Second: N/A	
<p>Discussion:</p> <p>Chris Rodkey requested confirmation regarding publication and availability of the meeting agenda and prior minutes. Staff indicated that the agenda and April 22, 2026 meeting minutes were available and would be provided. Mr. Rodkey also requested a copy of the current meeting agenda.</p> <p>County Treasurer Jim Anderson was asked whether he had information to share regarding the County's ongoing ambulance-related work. Mr. Anderson stated that he had not been actively involved in those discussions and had nothing specific to report. The committee then asked Mr. Anderson about dispatch costs attributable to ambulance calls for budgeting purposes. Mr. Anderson explained that user fees are calculated based on a three-year rolling average of call volume and the cost to operate dispatch, rather than on a simple per-call basis. He reported that the ambulance-related dispatch amount was calculated at \$285,105 for fiscal year 2025 and \$305,864 for the current fiscal year, and indicated that ambulance calls represent approximately one-third of dispatch center call activity.</p> <p>Staff also reported that the Eastern Shoshone Business Council had nominated a representative to the committee. Members noted that this would provide representation from both tribal governments and discussed continued efforts to encourage remaining municipalities to designate representatives.</p>	
Action: (None)	

Agenda Item: Draft General Public Expectations Survey - Review	
Motion: N/A	Notes: The committee reviewed the draft public survey and provided direction for refinement before public distribution.
Second: N/A	
<p>Discussion:</p> <p>The committee reviewed the draft General Public Expectations Survey. The draft survey contained 47 questions, and members discussed whether the length could create survey fatigue. Staff explained that the survey was designed to collect enough demographic and substantive information to support scientifically credible analysis, while acknowledging that redundant questions could be refined or combined. It was noted that completion time was expected to be approximately 10 to 15 minutes.</p> <p>Members discussed the need to balance depth of data collection with accessibility for the general</p>	

public. Suggestions included using ranking or forced-choice questions where appropriate, reducing redundancy, and ensuring the survey helps identify public expectations regarding service reliability, availability, response, accountability, sustainability, and willingness to support or participate in potential volunteer components.

Chris Rodkey asked what response rate would be needed for statistical significance. Staff indicated that approximately three percent of the Fremont County population, roughly 1,000 responses, would support a statistically significant survey result. Members discussed distribution strategies, including the FCAG website, WRTA website, municipal social media pages, County 10, WyoToday, newspapers, QR codes, shortened web links, and availability of paper copies for individuals who may not be able to access the survey electronically. The committee also discussed the possibility of incentives for participation, recognizing that government-provided gift cards or similar incentives may require additional consideration.

The committee agreed that staff would refine the survey, incorporate committee feedback, and redistribute the revised draft for review prior to public distribution

Action: (None)

Agenda Item: Ambulance Call Mapping - Review

Motion: N/A

Second: N/A

Notes:

Preliminary 2025 ambulance call mapping data was reviewed. Members identified areas requiring clarification and additional analysis before public release.

Discussion:

Secretary Mallon presented preliminary ambulance call mapping information based on 2025 calendar year dispatch data provided by Chairman Konija. The information included an initial attempt to divide calls by ALS and BLS categories and to organize call volume by geographic area. Secretary Mallon explained that municipal areas were separated from surrounding county areas where possible, such as Riverton and County Riverton, and similar distinctions were attempted for other communities.

Chairman Konija noted that the data may be incomplete in some respects and that it was not clear whether all completed calls, disregarded calls, and other call types were captured consistently. It was clarified that the data came from dispatch and included transfers because transfers create calls for service. Members discussed preliminary transfer figures, including 1,664 transfers out of 4,816 total calls, or approximately 34.2 percent. The committee noted the need to distinguish inter-hospital transfers within Fremont County from out-of-county transfers, particularly in light of potential future changes associated with the Riverton hospital.

Members discussed how the data should be refined before publication. Chris Rodkey requested that the information be made available so remote participants could review and provide feedback. Chairman Konija stated that the data should not be published until accuracy has been confirmed, but that it will be made available once finalized.

Discussion included the need to clarify the meaning of dispatch categories such as "sick person,"

which may function as a catch-all category under Emergency Medical Dispatch protocols. Diane was asked to work with dispatch to provide additional clarity regarding this category. Members also discussed using Power BI data to distinguish transports, cancelled calls, refusals, and actual responses.

The committee discussed map presentation options, including the use of scaled circles to show call volume by area, the potential use of current response areas, and additional context regarding areas such as Fort Washakie, Jeffrey City, Lysite, Dubois, Crowheart, Shoshoni, Pavillion, Arapahoe, and St. Stephen's. Kim Lee noted that current call patterns appear generally consistent with historic ambulance patterns, with some changes related to reduced activity in areas such as Jeffrey City and Lysite, while also noting that activity could increase again with future industrial activity.

Secretary Mallon will revise the mapping materials, incorporate additional information from Diane and dispatch, and bring the item back for further review.

Action: (None)

Agenda Item: Stakeholder Expectations Survey – Draft Report Review

Motion: N/A

Second: N/A

Notes:

The committee reviewed the draft stakeholder survey report and discussed preliminary findings, including service reliability, communication, financial sustainability, governance, and reporting expectations.

Discussion:

Staff presented the draft Stakeholder Expectations Survey report. The survey was distributed to approximately 82 stakeholders, primarily governmental, emergency service, healthcare, and community-related stakeholders. Thirty-six responses were received, representing a response rate of slightly over 40 percent. It was noted that tribal representation was limited in the stakeholder survey and that the forthcoming general public survey is expected to provide broader community input, including tribal community perspectives.

Staff highlighted several preliminary themes. Reliability and availability were consistently ranked as the highest priorities. Staffing stability also emerged as a significant priority, which members connected to prior discussion of workforce limitations and potential volunteer or hybrid service models. Financial sustainability ranked near the middle, which members interpreted as an indication that stakeholders prioritize service delivery and response when forced to rank competing concerns. Governance and oversight ranked lowest as a priority, suggesting that stakeholders may be more focused on service function than the specific governing structure.

The committee reviewed several survey findings. Current ambulance service conditions were rated good or very good by 31 percent of respondents, fair by 47 percent, and poor or very poor by 22 percent. Response time was rated good or very good by 17 percent, fair by 53 percent, and poor or very poor by 31 percent. Coordination with emergency partners was rated good or very good by 22 percent, fair by 64 percent, and poor or very poor by 14 percent. Communication with local governing bodies was rated good or very good by 8 percent, fair by 31 percent, and poor or

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very poor by 61 percent. Financial sustainability was rated good or very good by 0 percent, fair by 22 percent, and poor or very poor by 78 percent.

Members discussed the distinction between actual reporting and public or stakeholder awareness of reporting. Quarterly reporting was identified by a majority of respondents as a preferred reporting interval. Chairman Konija noted that current reporting may occur through the County but may not be broadly disseminated to municipalities or the public, contributing to perceptions that information is not readily available.

Staff recommended that committee members review the draft report and provide comments. The committee discussed finalizing the stakeholder report while proceeding with the general public survey so that stakeholder and public perspectives can later be compared.

Action: (None)

Agenda Item: Adjournment

Motion: N/A

Second: N/A

Notes:

Meeting adjourned by direction of the Chair. Revenue model considerations were identified for the next meeting agenda.

Discussion:

Before adjournment, Chairman Konija stated that the committee is on the right track in gathering baseline information and requested that revenue streams and revenue model considerations be placed on the next meeting agenda. Staff requested additional information from Diane regarding payer mix, including an average payer mix over the last three years, and information that may help estimate ambulance mileage or call-related travel for future cost analysis. Lisa Mallon indicated she may be able to use address data to estimate mileage from ambulance barns to call locations and from call locations to the nearest emergency room, recognizing that a margin of error may be necessary.

Following adjournment, Jared White Bull noted that once the general public survey is finalized, he can provide it to Cheryl and April for distribution on the reservation side and pursue posting the survey link or QR code through tribal social media channels

Action: PASSED